COVERT ALERT
STEP BY STEP USER GUIDE FOR ANDROID

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Covert Alert - Overview

Covert Alert is the first voice activated hands free safety application in the market today. Initially released on the iOS App Store in September 2015 and later released on Google Play for Android devices in 2018. Covert Alert is free to download on both platforms and currently contains in-app purchases for additional recording minutes and text messages. Notifications of an emergency event are sent to 5 emergency contacts pre-selected by the user. Those contacts have access to a GPS mapping system developed by the Company which presents the users' exact location and if traveling, their path of travel and MPH in real-time.

How Does Covert Alert App Work

When you find yourself in a potentially dangerous situation, you can activate Covert Alert's Protection Mode in three ways: By simply saying "protect me now" by tapping the selection on your app's home page, and under the settings menu of your Android phone for "Hey Google".
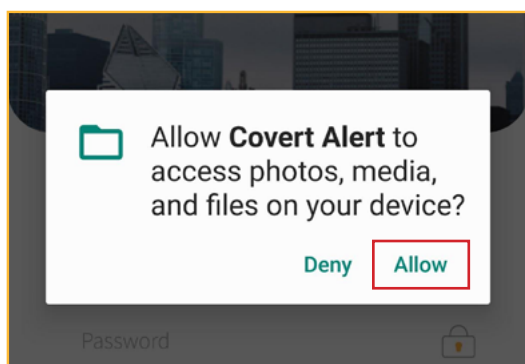
Once you activate the protection mode, Covert Alert app silently listens for your preselected trigger phrase and performs various hands-free actions such as sending an emergency alert to designated contacts, sending secret text messages, covertly recording, and/or live-streaming the audio to your emergency contacts.

How to Use Covert Alert App - Step by Step Guide

In this user guide, we will provide easy to follow steps required to use the Covert Alert mobile app for Android.

Getting Started – App Permissions

To ensure Covert Alert application works smoothly on your device, you are requested to please provide access to certain features on your phone. Please note that these permissions are intended to improve your experience. We do not harvest or sell data of any of our users, and the only people that can track your location and emergency are the emergency contacts that you select.
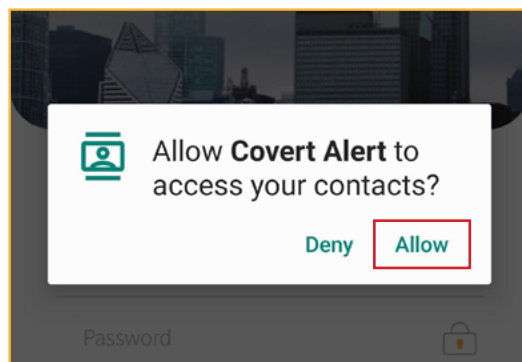

Our application needs access to the storage on your device in order to allow you to save your recordings whenever an emergency alert is triggered.
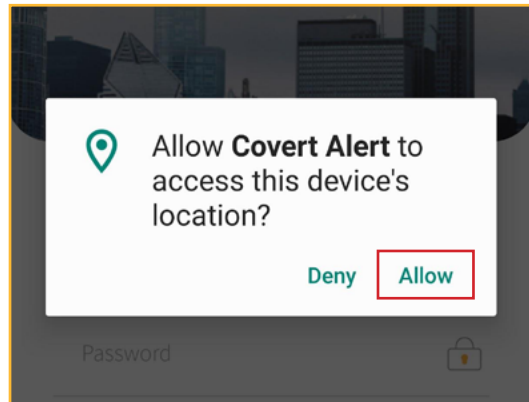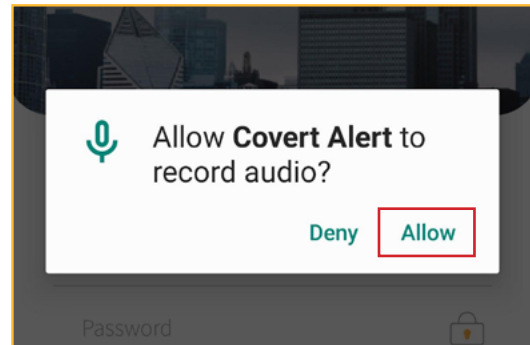
Please tap on **Allow.**

You can add up to five emergency contacts that can be accessed from your phone's contact list. It makes it easier for you if the app can pull up your contact list. Google requires the Photo's and Files be included, however the App does not access them.

Please tap on **Allow.**

App requires permission to access the microphone to hear your keywords and to record whenever an emergency alert is triggered. It is also used along with the direct connect to contacts feature in order to live-stream the audio to your five emergency contacts whenever an alert is sent out.

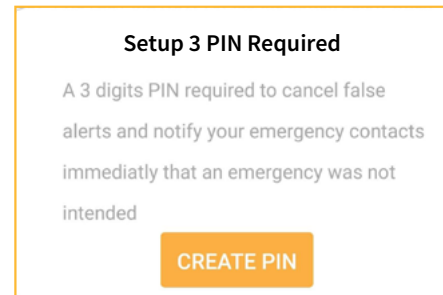▶ Please tap on **Allow.**

You are requested to allow the app to access your location only while using it. This feature allows your phone to connect directly to your emergency contacts sending them your exact location.
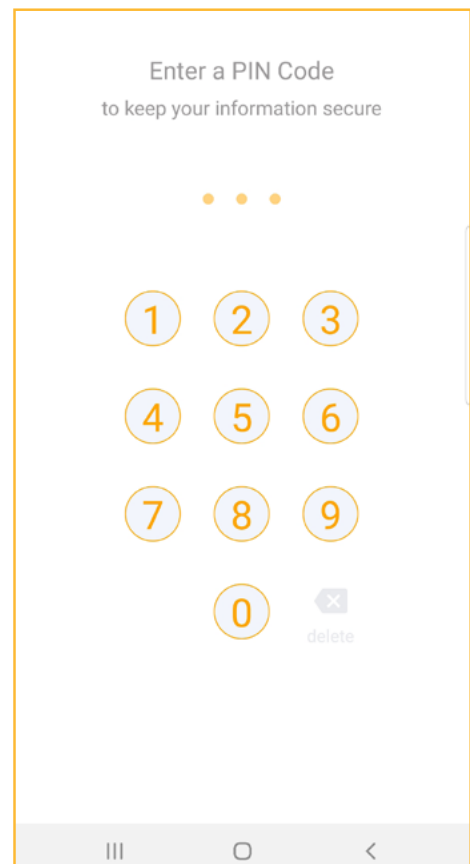
▶ Please tap on **Allow.**

Setting Up 3-Digit Pin

After you successfully log into the App for the first time, you will be prompted to create a secret 3-digit pin code. You can use this feature to cancel an Emergency Alert if you did not intend to send it, with your 3 digit pin so only you can cancel the alert.
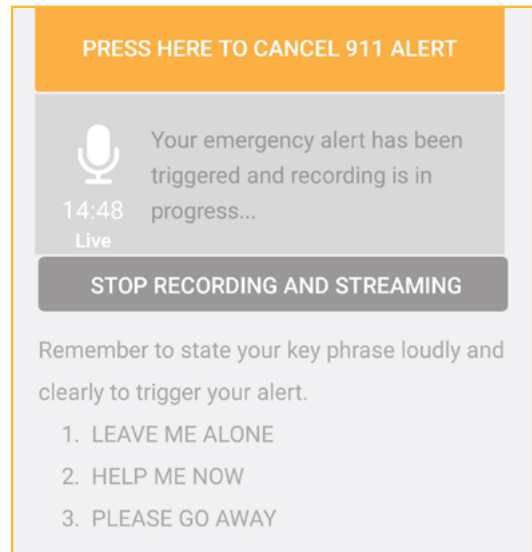
▶ Tap on **CREATE PIN**.

Setup 3 PIN Required

A 3 digits PIN required to cancel false alerts and notify your emergency contacts immediatly that an emergency was not intended

CREATE PIN

▶ Enter your passcode by tapping on the numbers.

Enter a PIN Code
to keep your information secure

• • •

1 2 3
4 5 6
7 8 9
0 delete

How to Cancel Emergency Alert

If you need to cancel an Emergency Alert for whatever reason, tap on the **'PRESS HERE TO CANCEL 911 ALERT'**,

You will be prompted to enter your 3 digit pin so no one else can cancel your alert.

PRESS HERE TO CANCEL 911 ALERT

Your emergency alert has been triggered and recording is in progress...

14:48
Live

STOP RECORDING AND STREAMING

Remember to state your key phrase loudly and clearly to trigger your alert.

1. LEAVE ME ALONE
2. HELP ME NOW
3. PLEASE GO AWAY

Creating Custom Trigger Phrases

The main feature you will want to utilize is creating your custom Trigger Phrase for your emergency alert. Whenever you are in an emergency, this is the Trigger Phrase that you will state to set off an emergency alert when protection mode is activated. You must establish the Emergency Trigger Phrases, the other 2 are for Non-Emergencies.

Go to the custom alerts screen and tap on the **Alerts** tab.
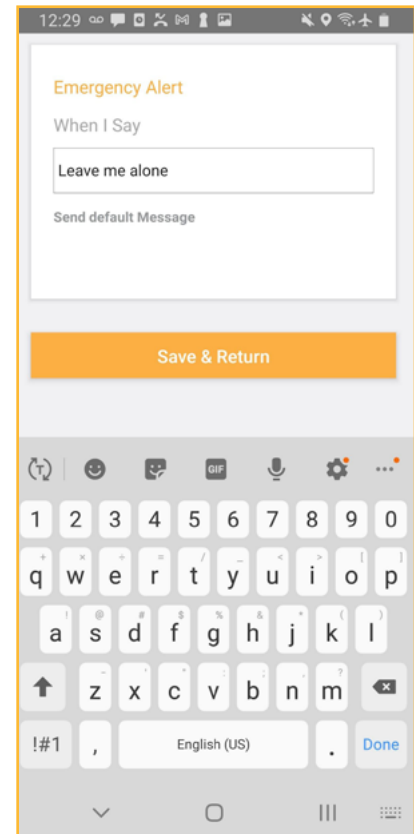
Here you will see three different options for custom alerts.

1. Emergency Alert [Default]

2. Custom Alert One

3. Custom Alert Two.

Note: All three of these custom keywords will set off Covert Alert whenever it is armed, so make sure to pick trigger phrase that you will only say when you are in an emergency and know you need help. You may also use numbers like 4 7 9.
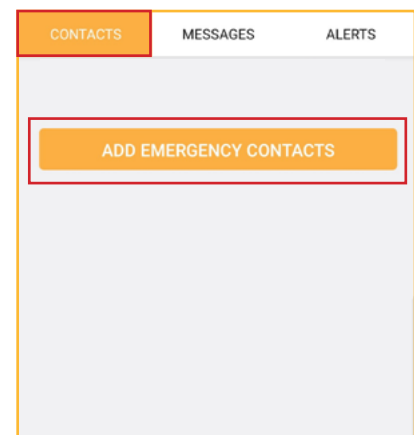
■ Tap the box under "when I say" and type any custom keywords that you choose.

■ For this user guide, we have typed "Leave me alone" or "1 2 3".

■ Once done, please tap **Save**. You will be notified that the custom trigger phrase have been saved successfully.
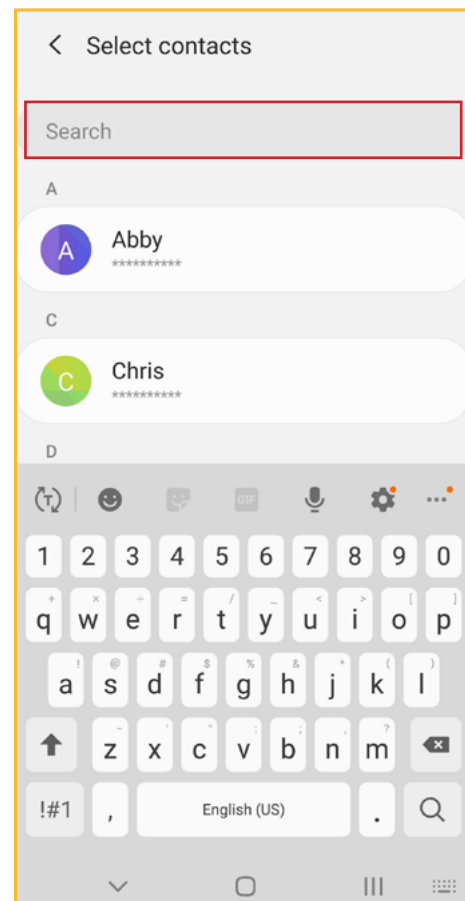
Adding Emergency Contacts

■ Tap on the Contacts tab available at the Customization screen.

■ To add emergency contacts, please tap on **"ADD EMERGENCY CONTACTS"** button.
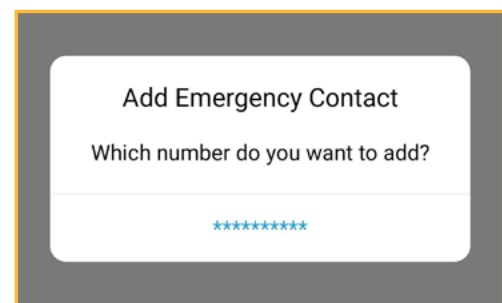
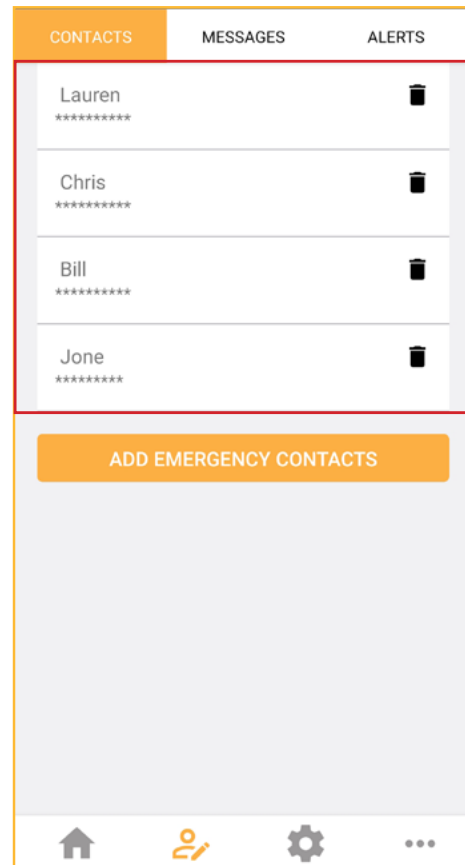This will bring up your phone's contact list.

- You can search for particular contacts by typing into the Search box.

- Please note that you can only add contacts that are already added in your phone's book.

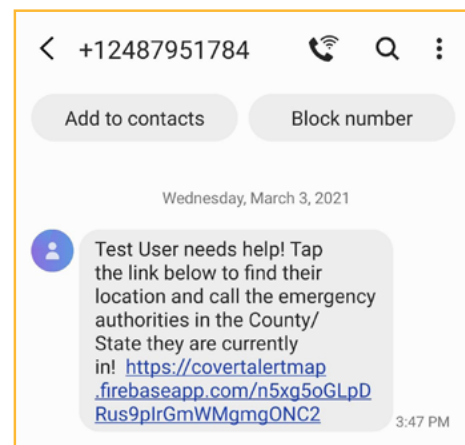▶ Tap on the phone number of the selected contact to add it to the list of your emergency contacts.

- You can add up to 5 contacts in the Emergency Contacts list.

- Please add your closest family and friends that you can trust during an emergency.
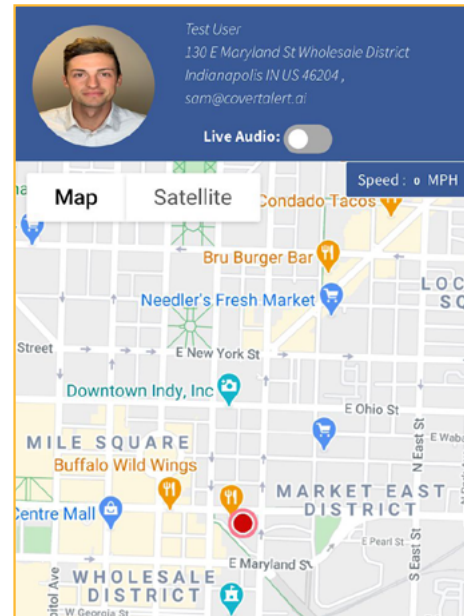
Emergency Contacts – How They Receive Alerts

Your emergency contacts will receive a notification whenever you send out an alert, informing that you are in danger and need assistance.

- This is how the message would be received.

- Message includes a link with a map pointing to your exact location and miles per hour.
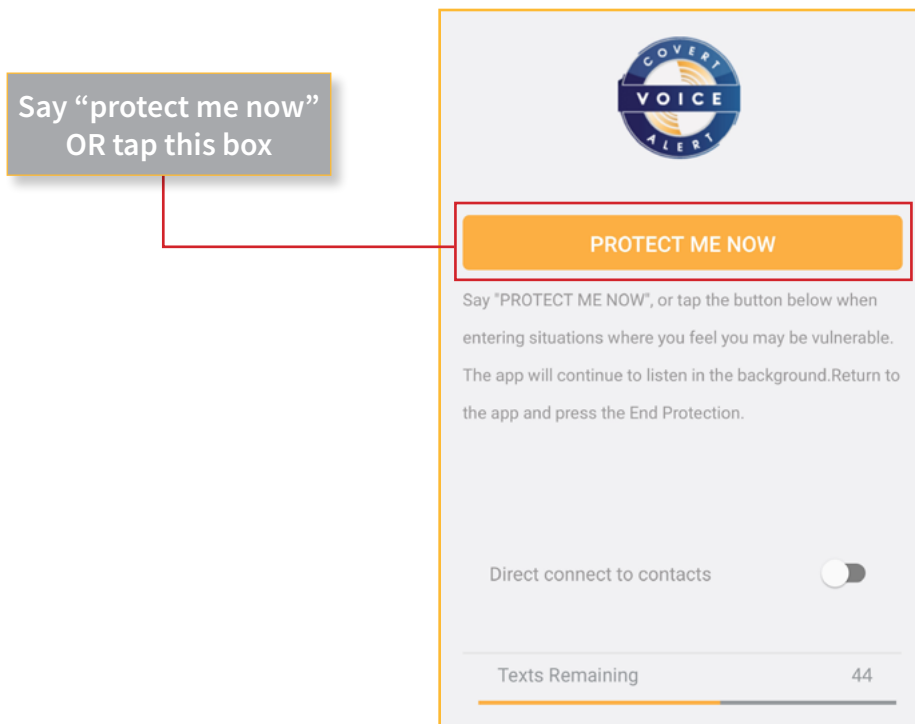
- Any emergency contact can take this information and report it to the local authorities, as well as track the exact location of the device that is sending out the alert.
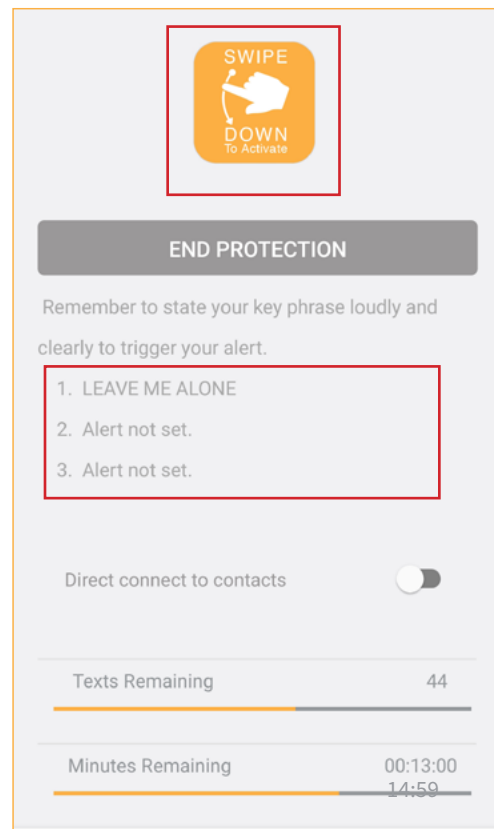
Sending Test Alert

After setting up your app, try sending out a 'test alert'. Please ensure to inform any emergency contacts that you've selected that it is only a test. Alternatively, select your own cell phone number as your emergency contact to check how the mapping works when you receive the text message.
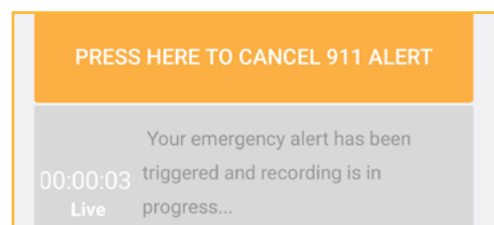
Say "protect me now" OR tap this box

This is how your app screen looks during **Protection Mode.**

- Swiping down on this orange box will trigger an emergency alert if you are in a very noisy surrounding.

- You can state any of your keywords to trigger an alert as well.

Note: In case you are not able to use your voice/mic then please 'swipe' down to activate.
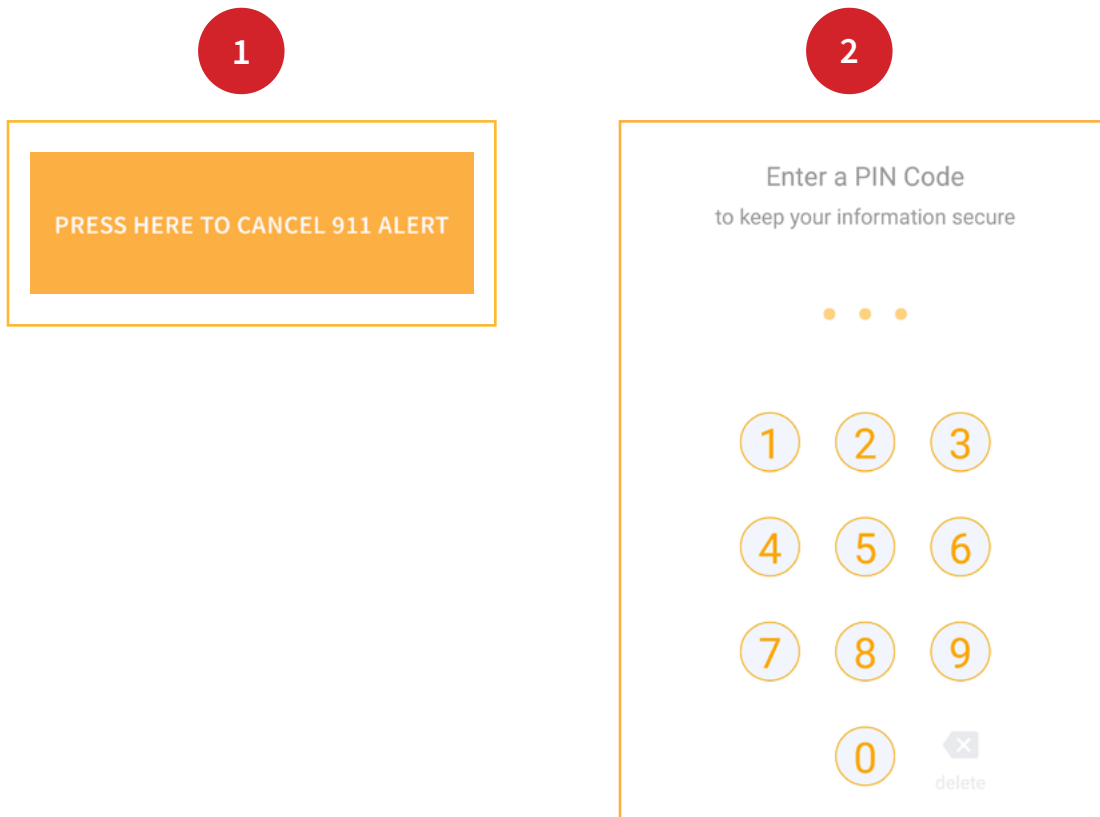

- These two boxes will pop-up indicating that the **Protection Mode** is on sending your exact location to selected emergency contacts.

- Your device also starts to record everything that it's microphone can pick up.

Canceling an Alert

- If for some reason, you want to cancel an emergency alert, tap the top button and you will be prompted to type in your pin.

- The 3-digit pin is required so only you can terminate an alert.

1

PRESS HERE TO CANCEL 911 ALERT

2

Enter a PIN Code
to keep your information secure

● ● ●

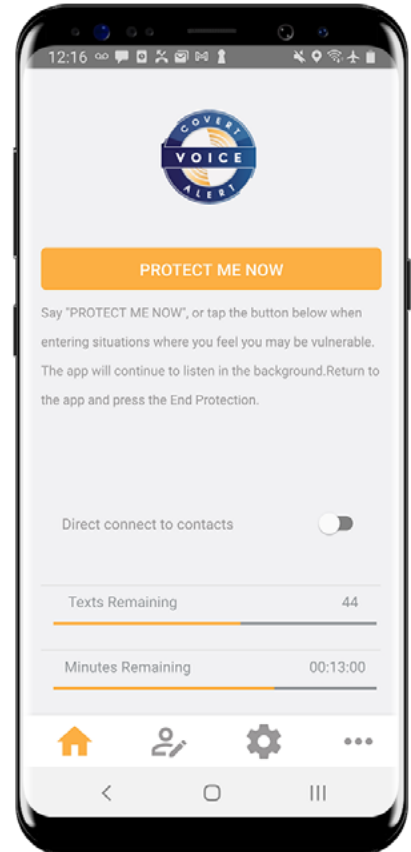① ② ③
④ ⑤ ⑥
⑦ ⑧ ⑨
⓪ ⊗ delete

🏛 Your Home Screen

This is the icon of the home screen that appears on the bottom bar on the app.

Direct contact to Contacts:

This feature can be purchased through an annual subscription for $19.99. It includes audio live-stream of your emergency to each of your emergency contacts whenever you end out an alert.
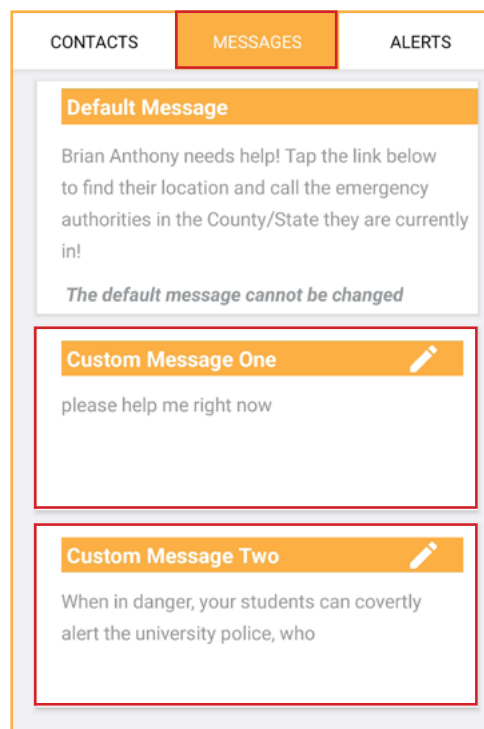
Remaining minutes & texts:

There are two status bars showing remaining minutes and texts on your account. If you happen to run out, you can purchase more texts and minutes, as well as the annual subscription for direct connect to contacts through the **"in app purchase"** tab on the more features screen.

Create Custom Message

- Tap on icon to open the editing screen which allows you to add your emergency contacts, manage and edit your messages, and establish your trigger Phrase.

- You can create custom messages (other than the default alert message) to be sent to your emergency contacts. The custom messages Do Not send your location.

- To create a custom message, please follow the steps below:

- Tap on the **Messages** tab.

- Select Custom Message One and type the message text.
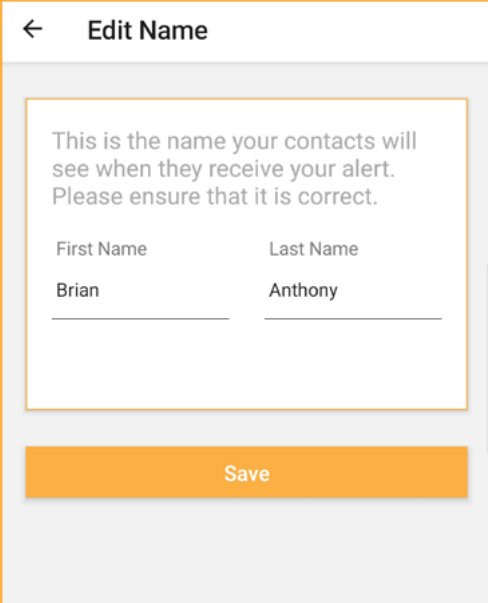
- Once done, tap on **Save**.

Settings

- You can access your settings by tapping on ⚙ icon.

Edit Your Name

Edit your name simply by tapping the **"edit name"** selection in the list of features.
This is the name that will show up on your profile and show to your contacts whenever sending out an alert.

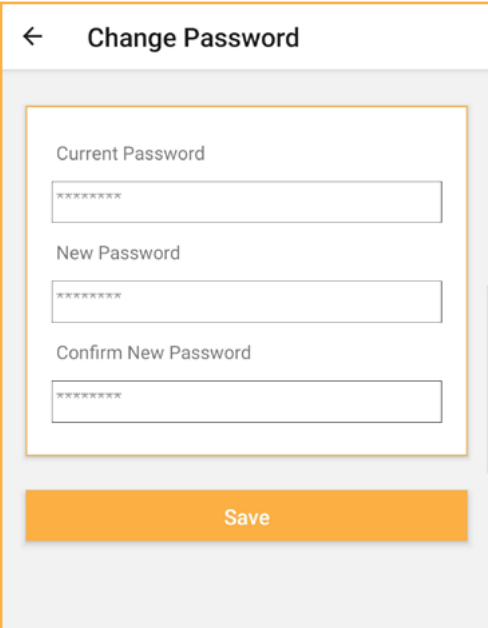### Change Your Password

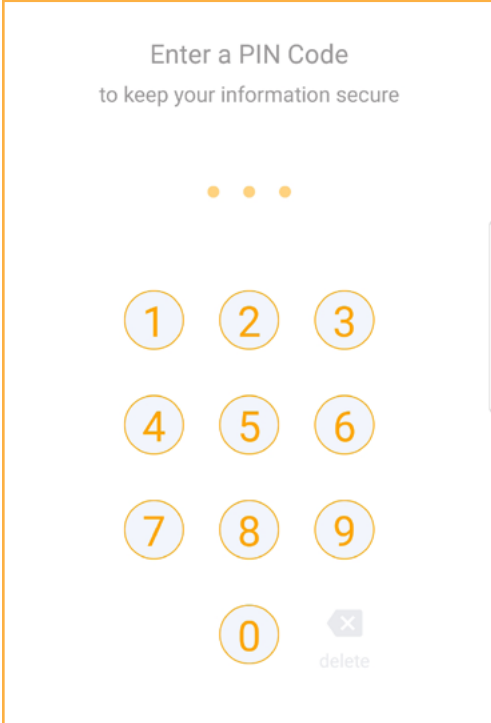Change your password through the **"change password"** *t*ab if you feel that your password has been stolen, or if you want a new password.
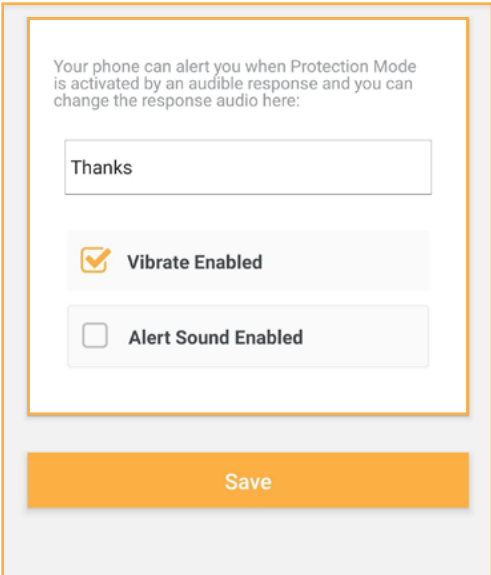
Change Your 3 Digit Pin

You can also change your 3 digit pin through the **"change 3 digit pin"** selection on the list of features. This once again can be of assistance if you think someone else may know your pin, or if you just want to update it.

Enter a PIN Code
to keep your information secure

● ● ●

① ② ③
④ ⑤ ⑥
⑦ ⑧ ⑨
⓪ ⌫ delete

Change Your 3 Digit Pin

The **"change protection mode response"** selection allows you to choose between a reply word, a vibration or an alert sound playing when you send out an emergency alert.

You can also choose to have no response if you want an even more covert experience.

Your phone can alert you when Protection Mode is activated by an audible response and you can change the response audio here:

Thanks

☑ Vibrate Enabled

☐ Alert Sound Enabled

Save

Purchase

The **"purchase"** screen allows you to purchase additional text messages, recording minutes, or subscriptions to services within the app.
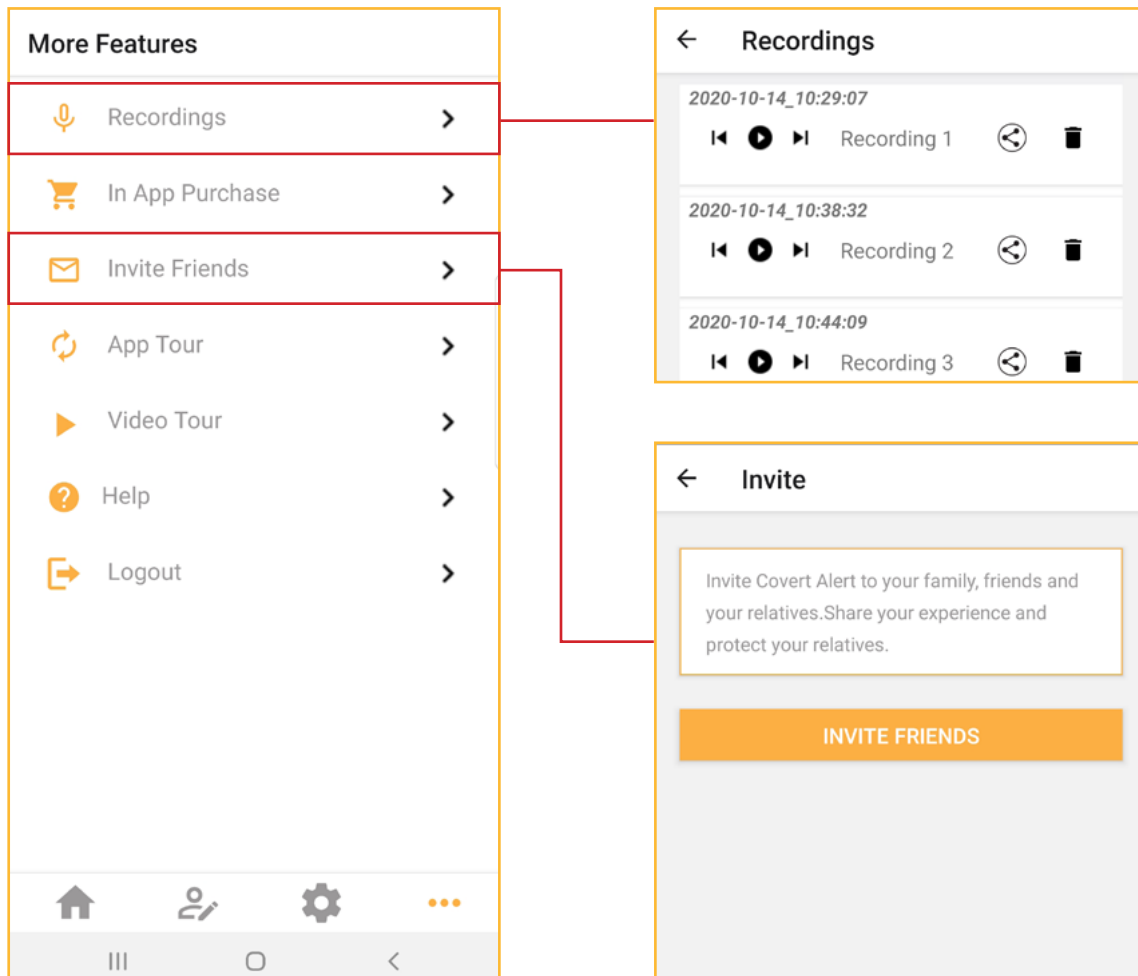
Each selection is priced accordingly and will be charged through the app store upon confirmation.
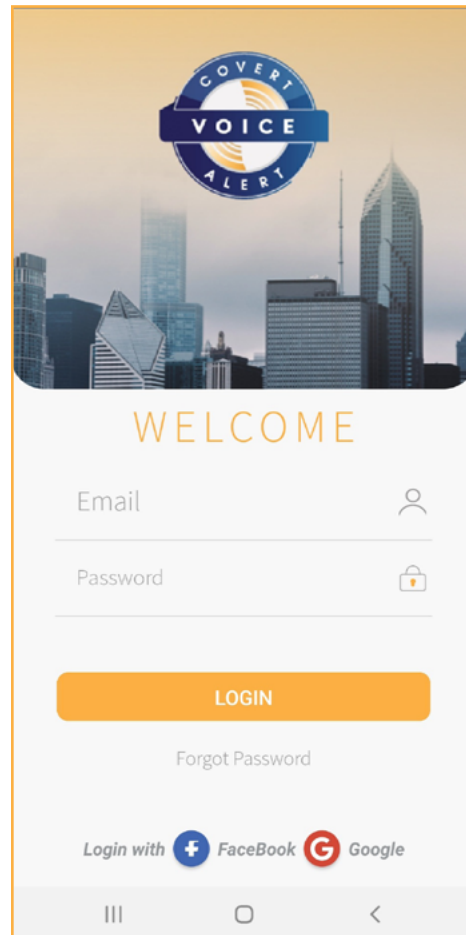
More Options

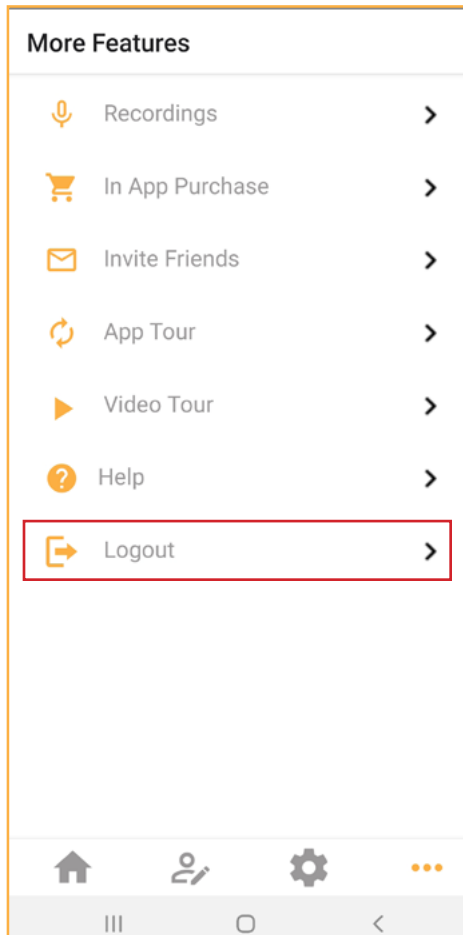■ You can access more features option by tapping ●●● on icon.

Simply tap any of these menu options to view and utilize what they have to offer. Most notably, the recordings tab includes recordings from all of your past emergency alerts, and allows you to listen to them, download them, and share them if needed. The "invite friends" tab allows you to invite up to five friends to download the app.

Log Out

- You are requested to always log out of the app when you are done using it.

Where Can I Learn More?

All of the information and tutorials for Covert Alert are available online at:

https://www.covertalert.com/

This manual is in PDF (Adobe Reader) format and contains instructions for many of the components available in the Covert Alert product application. This includes the Android application, which is a part of the Android Release, and the other handheld (Google Play or Windows Mobile) applications.

By consulting this, it's easy to learn the ins and outs of the various features as well as how to set up the application.

In addition, the website support site contains different tutorials: step-by-step instructions for all other features, tips and tricks, and safety information.

Thank you for taking the time to better understand how to use Covert Alert. We hope to always keep improving our product and bring our users the best method of mobile security. To learn more visit our website at covertalert.com, and remember, always stay Connected & Protected.